



WARRANTY

BEST IN THE INDUSTRY



WARRANTY INFORMATION

Shredders

Deskside and Centralized Office Strip and Cross-Cut Models:

- Lifetime limited warranty on cutting shafts and wheels
- Three-year limited warranty on all other parts, excluding wearables
- 90-day limited warranty on labor or exchange at IDEAL's discretion

High Capacity and Super Micro-Cut Models:

- One-year limited warranty on cutting shafts and wheels
- One-year limited warranty on all other parts, excluding wearables

Replacement Parts

One-year limited warranty on mechanical parts, 90-day limited warranty on replacement parts. IDEAL agrees to repair or replace (shipping is not included), at its option, any defective part or component covered by this warranty, provided there is no evidence of abuse and we first receive written notice of a defect within the applicable warranty period. Wearable items are not covered under warranty. Wearable items include, but are not limited to: knives, sticks, staple heads, light bulbs, rubber rollers, belts, feed stones, separator pads, fuses, clutches, and brakes. This warranty extends only to the original purchaser and does not include labor or the payment of any labor charges or incidental or consequential expenses. Warranty claims must be submitted with replacement part order. IDEAL makes no further warranty of any kind and specifically disclaims any warranty of merchantability for a particular purpose.

Air Purifiers

- 90 day limited warranty, excluding wearables

Fan

- 90 day limited warranty, excluding wearables

Cutters

- 1 year limited warranty, excluding wearables
- 6 month limited warranty on pressure sealers, excluding wearables

Warning: Use of non-approved cutting blades result in damage to the machine, thereby voiding warranty.

Register My Warranty

For every IDEAL shredder warranty you register, we donate \$5 to one of the charities below. Giving back to your community at the same time you register your warranty.

To Get Started

1. Visit simplyideal.net/warranty-registration/
2. Select your preferred charity
3. Enter in your information
4. Click "register" and break into your happy dance!